

# Policy Statement – PBC Group B.V.

PBC Group B.V. is a professional cleaning company committed to delivering quality, reliability, and sustainability in all our operations. Our policy focuses on providing high standard cleaning services with respect for people, the environment, and society.

#### Our Mission

We aim to create a clean, safe, and healthy working environment for our clients, employees, and partners. Guided by our slogan "Cleaning today, protecting a greener tomorrow", we are dedicated to contributing to a sustainable future.

### **Core Values**

- Quality: We ensure consistent quality through clear work procedures and regular performance evaluations.
- Reliability: We honour our commitments and maintain transparent communication with both clients and employees.
- Sustainability: We use environmentally friendly cleaning products and continuously strive to reduce waste and energy consumption.
- **Health & Safety:** We maintain safe working conditions and comply with all applicable regulations (including Dutch occupational health and safety standards).
- Training & Development: We invest in staff development and education to ensure professional and motivated teams.

## Corporate Social Responsibility

PBC Group B.V. values fair and respectful relationships with clients, employees, and suppliers. We are committed to social inclusion, equal opportunities, and ethical business practices.

### Continuous Improvement

We regularly review our processes and performance to identify areas for improvement. Any identified opportunities are translated into concrete actions to continuously enhance our quality, safety, and environmental performance.

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